

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

		Year 3 Actions	Progress against Actions
Establishing New Aims and Objectives			
Recommendation 1	Develop knowledge and use of the Welsh language	Implement practical steps	Language guidelines completed for the Service which comply with the Council's Welsh Language Policy. These guidelines will be discussed at the meeting of the Service Managers Association in September 2012. The guidelines have been approved by the Council's Hunaniaith Unit and Gwynedd Council's Equality and Language Policy Officer.
			Although 96% of the Youth Service's activities are provided through the medium of Welsh or bilingually, the Service works closely with Hunaniaith to provide Language Awareness sessions in order to assist staff to plan and provide learning experiences. By considering the Welsh language when planning learning experiences, providers of the Youth Service can ensure that young people receive meaningful opportunities to use, develop and enhance their skills in the Welsh language in informal settings.
		Monitor the language of Youth Service Workers	Complete a Staff Language Skills monitoring table yearly
Collaborate and Avoid Duplication			
		Year 3 Actions	Progress against Actions
Recommendation 2	Children and Young People Partnership	Implement the work fields of the Partnership and report back on achievement	Completed
Recommendation 3	Service Level Agreements	Negotiate and agree on Service Level Agreements with the Urdd and Young Farmers for 2012-13.	Service Level Agreements for 2012-13 with the Urdd and Young Farmers Federation confirmed.
		Monitor achievement against the Service Level Agreements	The Meirionnydd Federation succeeded in attracting a grant from the Service and by collaborating with Llwyddo'n Lleol, ensured that 63 members received a BTEC Level 1

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>accreditation in Planning an Enterprise Activity and 12 of their members completed the Meditec First Aid Certificate.</p> <p>By collaborating with the Urdd's Reach the Heights Project, 219 young people received national accreditation in the outdoors field and the arts..</p> <p>A new aelwyd was established in Caernarfon.</p> <p>In 11/12, the Eryri Young Farmers had 308 members and Meirionnydd had 213 members. Across the County there was a total of 521 members. Last year there were 438 members across the County. This was an increase of 83 members.</p> <p>In 11/12, the Urdd had 1546 members in Eryri and 811 members in Meirionnydd. Across the county there was a total of 2357 members. Last year there were 2142 members across the County, an increase of 215 members.</p>
Recommendation 4	Coordinate individual aspects of youth work	Coordinate reporting arrangements on individual elements of youth work to the Children and Young People Partnership.	The Youth Service co ordinate reporting arrangements on CYMORTH allocations for the Youth Services to the Partnership
Jointly		Identify other departments that currently do not contribute to elements of youth work to identify opportunities – Housing	<p>Close collaboration with School Nurses by means of the C Card Scheme and by sharing information and educational resources.</p> <p>Close collaboration with the Maesgeirchen Partnership, e.g. a plan to get NEET young people to assist Tŷ Cegin to ensure opportunities for older people to attend the centre to receive free meals.</p> <p>Close collaboration with the Safer Communities Partnership. Funding has been received to employ a Drugs Education Worker. Educational packs have been purchased with funding from this Partnership. Young people have worked on a scheme to produce information on drugs that is now used across north Wales.</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>Close collaboration with Gwynedd Council’s Health, Social Care and Well-being Strategy Coordinator on a project for raising awareness of the dangers of smoking. Young people have worked on the whole scheme. Leaflets have been produced and the project was launched in the Eryri Eisteddfod.</p>
<p>Recommendation 5</p>	<p>Coordinate training in the Youth work field</p>	<p>Hold a senior members’ course</p>	<p>In 11/12, 16 have completed the Agored Cymru Level 1 course for Older Members and 11 have completed Agored Cymru Level 2 course in Youth Work.</p> <p>One has completed his level 3 as he is employed as a Youth Deputy Leader</p> <p>5 of those who completed their level 2 courses are employed as junior leaders or in coffee bars in the large clubs</p>
		<p>Agree on the targets of clubs and areas and activity fields based on the needs of the Urdd’s Reach the Heights scheme</p>	<p>Reach the Heights Officers assisting to assess, supervise and lead Duke of Edinburgh Award expeditions.</p> <p>Nefyn Youth Club has opened later this year in order to work towards the John Muir Award.</p> <p>Young people in Porthmadog are working towards a NICAS Level 1 climbing certificate.</p> <p>Young people in Harlech have completed the NICAS Level 1 climbing certificate.</p> <p>Members of the Dolgellau and Blaenau Ffestiniog Youth Clubs have worked with the Reach the Heights Officer on the John Muir scheme and have completed the award by undertaking work in the community.</p> <p>Young people in Pwllheli are working towards a level 1 certificate in canoeing and towards their NICAS levels 1, 2 and 3 certificates in climbing.</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

		<p>Offer accreditations to clubs in outdoor pursuits and the arts field</p>	<p>191 young people in Gwynedd have received accreditation in outdoor pursuits and the Arts field by means of Reach the Heights this year.</p> <p>59 have completed their Duke of Edinburgh Awards.</p> <p>In 11/12 further work has been done with the Urdd, Community Music Wales, Menter a Busnes and the Young Farmers Federation and because of this 315 accreditations have been completed by young people</p>
		<p>Agree on the targets of clubs and areas and activity fields based on the needs of the Urdd’s Reach the Heights scheme in the field of Community Music</p>	<p>Community Music has worked with 12 young people in Tywyn and Corris to complete and produce a CD. As a result, they have received a level 1 Agored Cymru certificate.</p> <p>Community Music held a taster session at the Eisteddfod.</p> <p>Community Music has also attended 10 youth clubs during the year.</p>
		<p>Extend the Agored Cymru accreditations, by means of the School Workers, to Tywyn and y Gader secondary schools</p>	<p>Four are working towards an Agored Cymru Level 1 accreditation in Practical Gardening in Tywyn</p> <p>4 are working towards an Agored Cymru Level 1 accreditation in Bicycle Maintenance and Repair in Dolgellau.</p> <p>20 are working towards completing a Level 1 Agored Cymru accreditation in Babysitting in Tywyn.</p> <p>Six have completed their Bronze Youth Achievement Award in Barmouth and six have completed it in Tywyn.</p> <p>Six have completed the John Muir Award in Tywyn</p> <p>10 have completed their Agored Cymru Introduction to First Aid Level 1 during the Activities week in Ysgol Tywyn.</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			By working towards various accreditations, young people have raised their confidence and a Deputy Headmistress has expressed that there is a difference in attitude amongst some pupils.
		Continue with the Agored Cymru accreditations in Bangor, Meirionnydd and Pwllheli	<p>A very wide range of Agored Cymru accreditations have been completed in Bangor. 82 young people have received 91 Agored Cymru certificates in a variety of subjects – Team Building, Volunteering, Manual Handling, Gardening, Low Level Mountain Walking etc.</p> <p>The Ysgol Glan y Môr Worker has been on maternity leave. Ysgol Glan y Môr has requested us to work on a full BTEC qualification, which is a two year course and is equivalent to a GCSE, instead of Agored Cymru this year.</p>
		Establish a Youth Achievement Award Scheme	<p>The scheme has been trialled. 24 have completed their bronze awards, two have completed their silver awards and 22 have completed the Challenge.</p> <p>This is a recognised accreditation and is recognised nationally and is approved by the ASDAN body. The award is based on self-development of the young person and commences at bronze level, where the young person participates in activities and then progresses to working eventually towards a platinum award, when it is expected for the young person to lead on peer education. Along this route, young people receive various experiences and learn a wide variety of skills.</p>
		Hold a discussion to discuss the provider options for cross-county Duke of Edinburgh Awards	<p>Informal initial discussions have been held across north Wales. These discussions will continue.</p> <p>In 11/12 59 young people completed the award, 11 more than last year.</p> <p>Since April 2012, 17 have completed their awards and currently 214 are working towards completing their awards.</p> <p>At least 30 will complete between now and September following completing their expedition</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

		Celebrate the Success of Young People during Youth Work Week	In 09/10, 120 certificates were awarded to 88 young people in the Evening to Celebrate Success and in 10/11, 196 certificates were awarded to 100 young people. The next Celebration evening will be held in November 2012
Restructuring Gwynedd Council's Youth Service			
		Year 3 Actions	Progress against Actions
Recommendation 6	Restructure the Youth Service	Introduce and discuss options with Elected Members	As part of the Transforming Experiences and Opportunities for Children and Young People Project – Children and Young People Programme Board, a request has been made for funding to commission the services of a business consultant to map, to identify needs and to offer options for the catchment areas served by the Youth Service Once the report is completed and approved we will start to discuss with elected members.
		Introduce and discuss options with Young People	As Above
		Discuss the favoured option with partners	As above
		Discuss options with members of staff	As above
Recommendation 7	The Youth Service in Schools	The Schools Youth Worker Service available throughout the county	The Schools Youth Worker Service is now available throughout the county. In 11/12, work was undertaken with 242 members and 314 accreditations were completed. The service deals with vulnerable young people and as part of a pastoral scheme, the workers are implementing a one-to-one programme in order to develop the literacy, numeracy, emotional and social skills of the young people. The progress is monitored by means of meetings with the school Head or Head of Year. Good support is provided by the <i>Potential</i> Project for young

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			people in danger of becoming disaffected and not in education, employment or training after leaving school. By means of this new plan the service has increased support in secondary schools across the County. In 2009/10 and 2010/2011, a Youth Worker was available in five Secondary Schools, in 2011/2012, the service is available in nine Secondary Schools. 32 young people registered with the Potential Youth Worker in March 2012.
Recommendation 8	Areas of Need	Prepare and submit Outcomes Fund application to the Assembly	An application was submitted to the Outcomes Fund to develop Barmouth Youth Centre into a Full Time Centre. Unfortunately, the application was not successful since the Assembly brought the funding to an end.
		Run a purposeful activity in Pwllheli aimed at the NEET target group	As the Schools Youth Worker has been on maternity leave, we were unable to continue with this project. We will be looking at developing work in this area further next term.
		Increase the numbers taking advantage of the Maesgeirchen NEET scheme by extending the programme and securing resources.	In 11/12 the Schools Youth Worker worked with 10 NEET young people, 9 completed an accreditation, 3 are working towards their Duke of Edinburgh Award. All young people learn new life skills that enable them to apply for work By collaboration with Community Music one boy has had considerable success. Singing in a choir had been his dream. Community Music ensured that he received funding for singing lessons. He undertook a six months’ course of choral music. As a result of this he is a member of the Wales Youth Choir and has had the experience of singing in the Albert Hall.
		Review opening evenings of the Talysarn club	Communities First have paid the Service for the use of the centre and for staff for one evening. Close collaboration has taken place with Siop Siarad and the Youth Club.

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

<p>Recommendation 9</p>	<p>Summer and outdoor activities</p>	<p>Identify duplication and identify collaboration opportunities for the Peblig area</p>	<p>The Youth Bus has visited Peblig during the school holidays. This was welcomed by the young people. There is a need to develop our work here further by collaboration with an individual who knows the Estate and its people better.</p>
		<p>Gather data of those attending and annual monitoring</p>	<p>Available via the club’s register and the Youth Bus register.</p>
		<p>Target resources for providing the Summer Programme</p>	<p>14 clubs were opened for an additional seven weeks this year across the county. This meant a provision in each school catchment area.</p> <p>Caernarfon Youth Club will be open until the end of July.</p> <p>Llanberis club was given permission to open for 10 weeks because of their outdoor activities plans. Members were given the opportunity to walk up Snowdon.</p> <p>A joint gardening scheme with Tŷr Ysgol, Caernarfon will offer a provision throughout July and August.</p> <p>Members across the county have been given the opportunity to volunteer in Wakestock and have had experiences there that they will never forget.</p> <p>Members have had the opportunity to work with Digital Gwynedd and the Cyfle company in the Eisteddfod producing a DVD along with training on Apple computers. These members had an opportunity to chat with the First Minister, Carwyn Jones.</p> <p>Members had the opportunity of attending the Kaya Festival in y Faenol.</p> <p>Nefyn members had outdoor experiences by collaborating with the Urdd and working towards a Duke of Edinburgh Award.</p> <p>The Youth Bus is travelling around the county.</p> <p>The Youth Service is collaborating with Siop Siarad in</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>Talysarn to maintain the provision during the summer holidays.</p> <p>Maesgeirchen’s NEET group will continue throughout the summer.</p>
		Map skills of staff members to provide sports and outdoor activities	<p>Eight members of staff of the Service have received training in the Outdoor Cards course by collaboration with the Leisure Department.</p> <p>Outdoor and Urdd Sports staff have been identified and there is close collaboration between us.</p> <p>Individuals across the county with a Mountain Leadership Certificate have been mapped to assist us in completing Duke of Edinburgh Awards expeditions.</p>
		Identify leaders training programme in the sports and outdoor fields	<p>Full-time members of the Youth Service have received training on the Duke of Edinburgh Award.</p> <p>Part-time members of staff of the Youth Service have received training in the Outdoor Cards course.</p>
Recommendation 10	The Information Bus Scheme	Creating connections with external organisations and agencies	<p>In 11/12, the bus visited six communities of need and 11 rural communities where there is no youth provision available.</p> <p>The Youth Bus is a resource to strengthen partnerships by working closely with agencies offering specialist work for young people and families of the county.</p> <p>Access to information and advice is a major part of the work the mobile scheme achieves and it also offers a signposting service. Many specialist agencies have already shown an interest in having use of the vehicle so that they can reach young people in need in rural areas and areas of need.</p> <p>The scheme has involved collaboration with several different agencies and projects, including:</p> <ul style="list-style-type: none"> • SMAT –Youth Justice, Police, Gisda, Domestic Abuse, Meirionnydd School Nurses - Collaboration with all of

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>these to maintain Trip Trap for a wide range of ages.</p> <ul style="list-style-type: none"> • School Nurses – Will provide a presentation on the drugs work which was produced by young people for young people – presentation to approximately 80 pupils in Ysgol Dyffryn Ogwen, Bethesda. • CIP – Collaboration with CIP Pwllheli to try to raise funding through the young people by means of a skateboarding day in the Leisure Centre – over £1,500 raised for the skateboarding park. • Pwllheli Town Council – Attending discussions in the Town Council with young people so that they can express their opinions about what is going on with the skateboarding park. • Llŷn AONB – Collaboration with this project to produce short films by young people about their own villages or areas and what they mean to them. • Young Farmers – Attending the Young Farmers Rally in Meirionnydd in order to make the connection between the Youth Service and the Young Farmers. • Urdd – Reach the Heights – We are collaborating with the Urdd on different sessions and also the Duke of Edinburgh Award expeditions. • Communities First • Youth Forum – Llais Ni • Research work completed to ensure the development of the plan. Visited schemes in other areas and attended an outreach work conference and this has
--	--	--	--

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>created partnerships and we have shared good practice. The development from this leads the work programme of the bus for next year, e.g. creating community events, work on housing estates etc.</p>
		<p>Gather user data and annual monitoring</p>	<p>In 11/12, the Youth Bus worked directly with 1636 young people, providing an advice service, support, leisure activities and educational sessions in an informal way across the county.</p> <p>Nine young people have been following accreditation courses, mainly the Duke of Edinburgh Award and which has also been extended to include volunteering in the community.</p> <p>How much have we done? 163 visits, 1664 young people have been reached, 24 communities have been reached. On average, 15 young people have attended every visit. A six weeks programme has been provided in every community where work has been undertaken.</p> <p>How well have we done? An increase in the provision of 60% since last year.</p> <p>Staff training in specific subjects, e.g. financial literacy – staff have been trained in several subjects, including financial literacy / alcohol / drugs / Duke of Edinburgh Award.</p> <p>Develop a programme to widen the skills of young people, e.g. accreditation undertaken with the Youth Achievement Awards and the Duke of Edinburgh Award.</p> <p>Establish a system for moving young people forward, i.e. working with other partnerships to continue with the Service provision – worked with an array of partnerships to move young people forward – CASM (substance misuse group), Youth Justice, Police, Gisda, Domestic Abuse, School Nurses.</p> <p>In what way are the lives of users better?</p>

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			<p>12 rural communities receiving a service.</p> <p>Developing a programme in communities of need – achieving a programme provision in six communities of need.</p> <p>1000 young people have access to more information / activities. Developing a programme of basic skills development sessions – this has been achieved.</p> <p>100% of young people noted that they valued the service received.</p> <p>Nightly recording forms created and a box for young people to submit their feedback about the service.</p>
Recommendation 11	Discuss changes	Consultation Period on the Options for the Network of 5 areas	This will happen between September and March 2013
Better Use of Property by the Youth Service			
		Year 3 Actions	Progress against Actions
Recommendation 12	The Youth Service’s Property	Conduct training on risk assessments and site management for officers	All Service staff have received risk management training at different levels. Site Managers have received Site Managers training.
		Plan a Risk Assessments programme for the Service’s sites	1 member of staff from every club attended Risk Assessment training at the Seminar last October.
		Completion of risk assessments by each site manager	Every Site Manager will need to complete a Risk Assessment which will be available in the Centres by the beginning of September.
Recommendation 13	Disposing of Property	Submit CAT application for realising the transfer of Maesgeirchen Club	Application submitted but it was unsuccessful.

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

		Complete the transfer and disposal of Llanllechid / Dinorwig	Report received from the Arfon Area Committee on 14 December 2011 giving permission to further discussions with Menter Fachwen and the Llanllechid Centre Management Committee with the aim of disposing of both buildings by means of a lease to them on terms and conditions to be agreed by the Corporate Property Manager.
		Transfer or dispose of Coed Mawr / Penrhosgarnedd / Bro Tegid / Tregarth / Garth / Morfa Bychan / Pentrefelin and Sarnau	These buildings are on long-term lease to the different organisations. Also, there are ‘full repairing’ terms in the lease which mean that no costs befall Gwynedd Council. Following discussions with the Corporate Property Manager, it was agreed that there was no benefit to the service from transferring/disposing of this property.
		Reviewing the Assets Plan	We will do this before the beginning of September 2012.
Monitoring the Service			
		Year 3 Actions	Progress against Actions
Recommendation 14	The procedure for collecting information	Maintain the Assembly’s Inspection Database on an annual basis	<p>The next inspection needs to be complete before the end of July 2012.</p> <p>In 10/11 the Youth Service could prove that it had 6629 individual members – 3558 girls and 3071 boys which was 25.74% of the 11-25 year old population. These individuals contacted the Service 85,698 times. This placed us 5th in the table.</p> <p>Wrexham was at the top of the table with 32% and Bridgend was at the bottom of the list with 19%</p> <p>This was an increase of 4182 individuals and an increase of 38,092 contacts from individuals in a year.</p>
		Need Performance Indicators to complement the outputs of the QES system	Have moved to collect Measured Outcomes in 2012 - 2013

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

		Train leaders to use the system for recording individual Club sessions	One of the Service’s new apprentices has received training on the system and understands it very well. This will be of great assistance for us to move this work forwards during the coming year.
Recommendation 15	Performance Indicators	Review the performance indicators to include relevance to the QES system	Have moved to collect Measured Outcomes in 2012 - 2013
		Report on Performance against the indicators on an annual basis	‘Ffynnon’, namely the national Performance Management System, is used to monitor the Service’s Action Plans and Performance Indicators on a quarterly and annual basis.
Recommendation 16	The quality of the youth services	Collecting data and monitoring quality	The Gwynedd Council Youth Service has invested in an information-collecting system – QES, in order to enable the Service to record the attainment and achievement of young people who are engaged with the Service. By monitoring young people’s attainments and achievements the Youth Service can set robust targets for its staff so as to ensure that they appraise and record young people’s attainments and achievements regularly.
Recommendation 17	E-files on Progress	Ensure that the QES system can collect the information for Individuals’ Achievement Files	In due course, all progress of young people who make use of the Youth Service will be recorded on the new QES information-collecting system. A consultation has taken place with young people with regard to recording their achievements on the new system.
Re-branding and including young people			
		Year 3 Actions	Progress against Actions
Recommendation 18	Creating change	Consultation period with young people on options for providing youth clubs	This will happen between September 2012 and March 2013
		Identify options for holding local forums	We are feeding into Llais Ni which meets in various locations across the County

Appendix 1 – Youth Service’s Five Year Plan Annual Report (Year 3)

			Work on residential weekends in terms of the vision for the future of the Youth Service in Gwynedd.
Recommendation 19	New Image	Draw together all the youth service’s materials and image to establish the ‘Brand’, reconcile, and identify voids and identify different media (twitter/facebook)	<p>New logo approved and is now being used throughout the Service</p> <p>New website established www.gwynedd.gov.uk/ieuenctid.</p> <p>Access to Flickr and Twitter through the website agreed. It will be live from September onwards.</p> <p>Discussions ongoing to join with CLIC Online Working to get information on the new website, along with Facebook and Twitter</p> <p>The magazine is nearly completed</p> <p>A resource magazine is about to be completed</p> <p>The Service’s information and marketing leaflets are about to be completed</p>
Implementing the Changes			
		Year 3 Actions	Progress against Actions
Recommendation 20	Action Plan	Draw up an annual Work Programme for the Action Plan	Will be completed as part of the self evaluation process which is done every September
		Monitor progress and review the Action Plan on an annual basis	Year 3 work programme has been completed.
Recommendation 21	Progress Reports	Submit an Annual Progress Report to the Children and Young People Scrutiny Committee (September)	A second report to be submitted in the Scrutiny Committee on 31 July 2012.